



**Rhonda Smith**

Co-ordinator, CommBeBiz

**Annabel Mead**

Work Package Lead, CommBeBiz



10/11 October 2017 – Wageningen

**Minerva Communications UK Ltd**

[rhonda@minervacomms.net](mailto:rhonda@minervacomms.net) +44(0)1264-326427 +44(0)7887-714957

**Minerva**



10 October 2017



This project has received funding from the European Union's Horizon 2020 research and innovation programme under Project No: 652707 under call H2020-ISIB-2014-1

[info@commbebiz.eu](mailto:info@commbebiz.eu)



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# CommBeBiz

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# 2-part workshop



## Communication & Stakeholder Engagement

### Part 1: Stakeholder Engagement: Strategic Focus

**Objectives:**

- (1) awareness/importance of stakeholder engagement;
- (2) ways to engage;
- (3) common initiatives to engage

### Part 2: Communication: Tactical Focus

**Objectives:**

- (1) basic sci-comms strategies;
- (2) practical tips for creating impact;
- (3) feedback on draft comms plans provided





**WHO?**

**WHY?**

**HOW** *together*

**WHEN**





# WHO?

No.1 priority stakeholder for ERA-GAS issue.  
Discuss with neighbour – 5 mins.  
Plenary contribute.

- Who or what are your key stakeholders?
- Organisations, professions, campaigns, regulators – and individuals
- Multitude – hard choices to be made when planning action/allocating resources



Agriculture



Forestry



Marine



Food



Biotech





# WHO?

No.1 priority stakeholder for your project/area.  
Discuss with neighbour – 5 mins.  
Plenary contribute.

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# WHY?

**Formal obligations**  
What are the 'carrots'?  
What are the 'sticks'?







## Article 38 – legal requirement in GA

38.1 “ ..must promote the action  
& its results by providing targeted  
information to multiple audiences  
(including media & the public) in a  
strategic & effective manner.”

Horizon 2020 ‘stick’ – ERA-GAS obligations

# WHY?





# WHY?

What are the benefits – for the project,  
for the topic, for your profession/sector,  
for you personally – for engaging with  
priority stakeholders?  
What's **your** perspective?

Plenary discussion





# WHY?

What do you know about the stakeholder group? What's **their** perspective?

Plenary discussion





# WHY?

Essential to set clear **objectives** of engagement with each group;  
And to be clear on what **success** looks like.



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## What are the key principles of engaging effectively with stakeholders?

- Clarity on objectives from your perspective
- Clarity on what you want to happen as a result of that engagement
- Create appropriate meetings, events, materials appropriate for & tailored to each group

# HOW

- Timing as important as content – do it when you/the project is ready/has the right & appropriate collateral ready for each group





**Discussion – in groups c.10: each take a stakeholder**

- **Politicians**
- **Industry**
- **Scientific community**
- **General public**
- **Asset owners**

**HOW**

**Agree primary action/channel to engage plus 2 supporting actions with your allocated group**

**10 mins discuss / then plenary**



**Agriculture**



**Forestry**



**Marine**



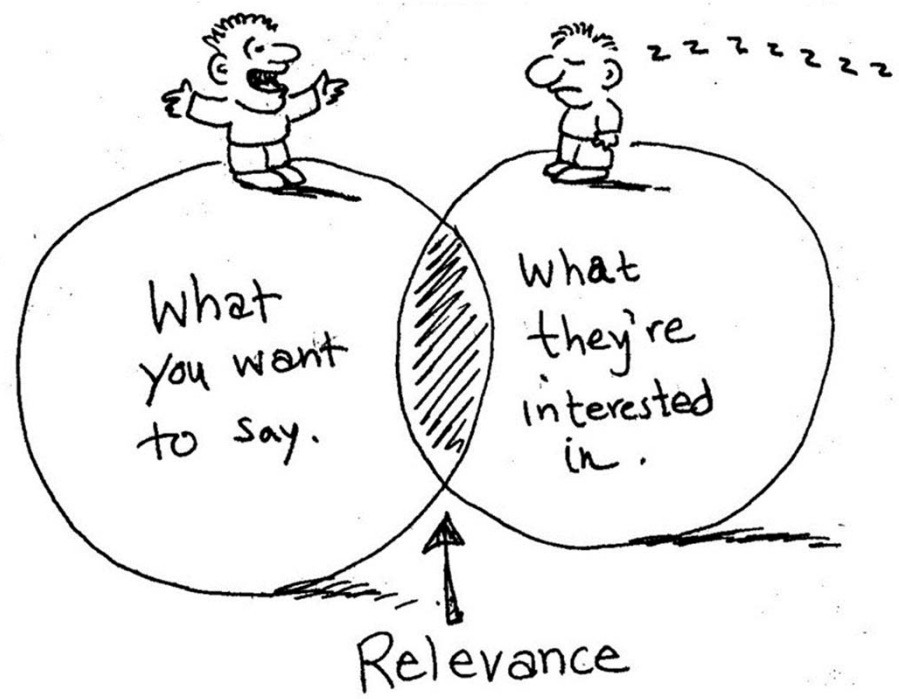
**Food**



**Biotech**



# Stakeholder Engagement



**HOW**



Do we have a common message?  
Do we have a common priority stakeholder?  
Can we create an activity appropriate for all projects?  
Do we agree on a common outcome/measure of success?

There are benefits in saying **YES**

**HOW** *together*

In Group –  
discuss &  
share ideas





Communication Plan – Priority Stakeholders & Actions				
Priority Stakeholder Group	What message/info	How to communicate?	When?	Success measures
Priority 1: Policy players in Education & Business	Resources required for upper schools to deliver next generation of IT stars	<ul style="list-style-type: none"> <li>-Create Consensus White Paper to present to Ministers and special Committees</li> <li>- Secure political Ambassadors</li> <li>- One on one briefing meetings</li> <li>-Articles in business press</li> </ul>	From Day One – complete by end of Year One	<ul style="list-style-type: none"> <li>Number of one on one meetings</li> <li>Questions in Parliament</li> <li>Media coverage</li> </ul>
Priority 2: Head-teachers/ Governors/ Proprietors of colleges	Need trained teachers to deliver the training required plus 'Train the Trainers facilities'	<ul style="list-style-type: none"> <li>-Articles in the specialist education media</li> <li>-Identify and contribute to LinkedIn groups</li> <li>-Attend/speak at specialist meetings</li> <li>-Create database of interested parties &amp; send occasional</li> </ul>	Years One & Two	<ul style="list-style-type: none"> <li>Number of active enquirers (no on database)</li> <li>New courses set up</li> <li>Evidence of internal cascade of issue/action</li> <li>Active recruitment &amp; allocation of resources</li> <li>Capture of success stories for use in newsletter</li> <li>Media coverage</li> </ul>



**Sample Approach to a Stakeholder Table**

**The issue:** we need to ensure that more young people know how to code

**Why:** to improve their personal employment prospects

**Impact:** overall economic benefit

Communication Plan – Priority Stakeholders & Actions				
Priority 3: Teachers of students 14 - 18	Become active in a new area of teaching – professional opportunity	-Articles in teacher press  -Social media activity: IN, twitter etc	Years Two & Three	Pick up of places on training courses  Appointments in schools/ colleges
	Training available			
Priority 4: Students 14- 18	Coding is cool	-Recruit student ambassadors who can code	Years Three/Four	Number of active ambassadors with 'followers'
	See what you can do with it – it's fun but it can be profitable too	-Let them loose to use social media/channels as they choose (provide resources if needed)		Number of new students learning code
	Demand that you are given resources and guidance to help yourself	-Support with an event – Coding Convention template (to be taken up in many places) with col coding paraphernalia  -Create matching events for students with business to demo relevance to lives/future prospects		Number of successful Conventions & matching events



**Sample Approach to  
a Stakeholder Table**

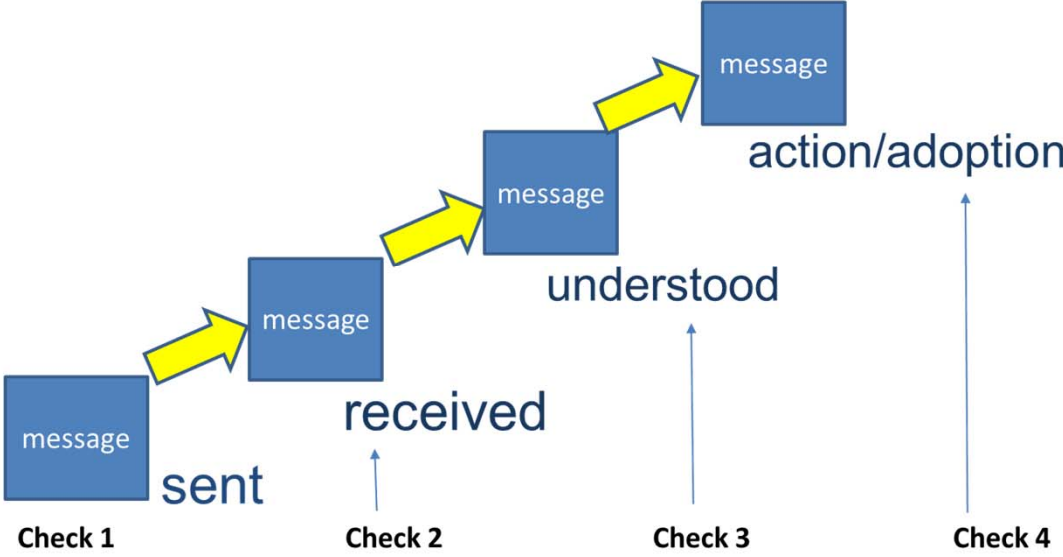
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## The Message Chain



# Stakeholder Engagement



Inform



Interest



Inspire



Activate





*Thank you  
for your engagement !*



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